



Emportant HRMS Industry Whitepaper- Hospitality / Facility Management

Organisation

Emportant Technologies is young, vibrant, much focused and extremely committed to meeting the goals set by our clients and stakeholders.

The product - a robust and comprehensive online HR, payroll & Workforce management suite and is called Emportant.com. This is available to you on a simple pay-per-user subscription model. Emportant Technologies has vast experience and expertise in Microsoft technologies and Oracle technologies. We leverage this experience to provide mission critical and scalable applications and support services to our valued clients. These results in the solutions and applications developed with the same precision and zeal, which is our hallmark.

Technologies

We are committed to provide applications which are, by design – web based and utilize latest technologies for business benefits.

Customer Centric

Our team understands the sensitivity and importance of applications supplied by us and hence we design our product and services to surpass customer expectation. Our products keep growing in capabilities and breadth of offering along with the requirements of our clients as we continually build new features with growing market feedback. This reinforces our ability to work closely with customers. After all, "Coming together is a beginning. Keeping together is progress. Growing together is success".

Security and Scalability

We are paranoid about security and hence we ensure that our application meets or exceeds the expectation on clients and passes the toughest security audits. Web based applications need not be less secure!



We make sure that everything is perfect as per customer wants

Facility Management is what makes customers say, “Everything is perfect” shopping mall with stinking toilets or faulty elevators will not be liked by showrooms or shoppers. The same logic applies to hospitals, offices, or any commercial establishment. All of which makes your services indispensable! Whether you are into hospitality & housekeeping, guarding & security or maintenance & engineering services, you actually put the smile back on customers’ faces. However, this is no easy task. You need to manage major roadblocks like attrition, disconnect between operations and payroll, service continuity, on-time and accurate billing, compliance, etc., which hamper your day-to-day operations and strategic growth. Allow Important HRMS to transform your business process, to accelerate your success.

With Important HRMS system, you can:

- Implement the system same as you operate the business and organize your business in a much better way
- Ensure automatic interaction between operations and administration departments
- Automation cause a huge improvement in operational efficiency
- We make sure that all the decision-makers will have correct and real time updated information at the click of a button
- We help you to provide desired service to meet customer requirements
- Issue correct and compensation calculations, to motivate employee and their work
- Delight employees

We cater to different segments in this industry, namely:

- Hospitality/ Housekeeping Services – Hospitality/ Housekeeping Service Providers can manage all aspects of their employee management including end to end employee lifecycle management, employee information database management, compensation and benefits administration, contract renew / termination automatically . and unlimited shifts and Rostering to improve employee-wise plans.

- Security/Guarding Services – Security and Guarding Service Providers can use Emportant HRMS to mount hurdles specific to their industry, often characterized by unorganized departments spanning multiple sites & customers, and complex employee management processes. Apart from a complete view and integrated management of their business, they can also improve on resource allocation and deployment at customer’s site.
- Maintenance & Engineering Services – Maintenance and Engineering Service Providers can benefit from the end-to-end employee management capabilities of Emportant HRMS to improve service to customers, maximize resource utilization, and with the strong manpower planning capabilities you can reduce downtime disruptions.

